



GM TECHNICAL ASSISTANCE CENTER (TAC)

Dealer Tips and New Information Newsletter

MARCH 25, 2026

"Our mission is to provide advanced technical repair guidance, resulting in a superior customer experience."

This content is intended for General Motors dealer educational purposes only. It must not be shared with third parties or consumers. This content cannot be used for promotions, advertisements, or marketing, and is intended solely to be used for dealers' information and education.

The following are key TAC Tips as well as information from recent TAC cases to help resolve some known concerns or identify normal conditions on various GM models.

New TAC Phone Prompts Started March 18, 2026

When calling **GM TAC**, dealerships will first be prompted to enter their **TAC case number**. If a valid case number is not entered, the system will repeat the request once more, before routing to the BAC prompt.

IMPORTANT: Only enter your actual TAC case number; incorrect entries may delay support.

Next, callers will be prompted to enter their **BAC code**. The system will again repeat the request if the BAC code is not entered or not recognized. If a case number or BAC code is still not entered, the system will move to the standard phone menu options.

To ensure faster routing and reduced hold times, U.S. dealerships are strongly encouraged to create their TAC case in CX Connect before calling TAC.

Enter Your TAC Case Number: What's in it for You

Entering a TAC case number in the IVR:

- Sends your call directly to the correct case
- Reduces time on the phone
- Improves TAC response times for everyone

If you don't have a case number yet, nothing changes – TAC will create a new case.

Why Having a TAC Case Number Helps Your Dealership

1. Faster support, less time on the phone

- Your call lands on the correct case immediately, so TAC can start helping sooner.
- Less time on hold and less time repeating the concern, and more time turning wrenches and closing ROs.

2. Better TAC performance = better support for you

- More TAC time available for complex diagnostics helps provide a smoother experience when you need extra help.

GENERAL

1) Sending Session Logs to TAC

When sending session logs into TAC for assistance, make sure to bookmark the session where the concern takes place. Even if you think the concern is obvious, the TAC agent may not. **A relevant session log should clearly show the DTC setting current during the session, or include bookmarks placed at the time the event occurred. As a best practice, it is recommended to record several shorter sessions rather than one long, continuous session.**

2) Intermittent Concerns

Bulletin #01-00-89-010 has been updated from Comeback Prevention Information and Using Customer Concern Verification Sheets (CCVS) to Guide to Help Reduce Repeat Visits for the Same Customer Concern.

3) Field Product Reports

If any unusual conditions are noticed on a vehicle, please submit a Field Product Report following **Bulletin #02-00-89-002**: Information for Dealers/Technicians on When and How to Submit a Field Product Report (FPR) (U.S. Dealers Only).

Note: This is especially important for new issues not seen previously.

4) Service Information (SI) Feedback

For any issues with Service Information, please submit feedback using the feedback button “  ” on the page with an error. This helps us all get better results from our searches.

The feedback button also is available for issues with the Labor Time Guide in SI.

5) REQUIRED PROCEDURE for Diagnosing NOISE CONCERNS

For any noise concerns where a TAC case is needed, refer to Vehicle Noise Diagnosis and TAC Requests for Assistance with Noise-Related Complaints. Also, produce a video or sound file to share.

Note: Review the file and ensure that it will play back an audio file that can be heard from the PC speakers. The PicoScope will pick up normal noises and make them clearly audible. Make sure the noise that is being diagnosed is on the file. If the noise is not there, move the sensor and record another file until the source area is found.

6) REQUIRED PROCEDURE for Diagnosing VIBRATION CONCERNS

Following the procedures in **#PIP5601** Vehicle Vibration Diagnosis and TAC Requests for Assistance with Vibration Related Complaints is a REQUIREMENT for vibration cases to TAC.

7) Bulletin #23-NA-103: Information on Photographing Various Vehicle Concerns and Submitting Them to the GM Technical Assistance Center (TAC)

This bulletin was updated to include additional information. When a photograph is requested, please follow these simple tips to make sure the photos are helpful.

8) Bulletin #99-00-89-019: Global Warranty Management (GWM) Warranty Parts Center (WPC) Parts Return Program Information - UPDATED October 3, 2023

PLEASE REVIEW STEP 4 for service agent requirements. Per this bulletin, please return all requested parts when asked. Not returning the requested or failed part, even if it seems minor, can result in feedback/chargeback to your dealership. **Also, when returning major components, be diligent when reassembling the cores so as not to cause damage.**

9) Warranty Parts Return Process Requirements

Anytime replaced parts are returned to the Warranty Parts Center (WPC), please be sure to indicate the failed part. For example, if a bank of lifters on a V8 engine are replaced, indicate the suspect lifter out of the 8 lifters. The same goes for injectors. When replacing an entire rail, indicate which injector was faulty. Identifying parts helps the engineering team and suppliers determine the cause of the failure in order to provide continuous improvement and root cause identification. This is especially important when submitting a Field Product Report (FPR).

More information can be found in **Bulletin #99-00-89-019**, section F “Parts Preparation.”

Thanks to Bryan Salisbury - V8 Engine BQM

10) TAC Does Not Authorize Warranty or Component Replacements

TAC offers technical repair and diagnostic assistance. Warranty or component replacement authorization is provided by your service manager, your District Manager of Parts and Service, or by complying with specific bulletins that authorize replacements based on specific findings.

11) Reminders About Time Punch Requirements and Multiple Vehicle Repairs

Technician Time Punch Requirements

In 2022, General Motors removed the requirement for technician on/off punch times to support GM Base Labor Time. Since then, the ONLY labor types that require supporting punch times are:

- Straight Time (ST)
- Other Labor Hours (OLH)
- Variable Diagnostic Time (excluding Add Time shown in the Labor Time Guide for transmission cleaning and inspection)
- Warranty and policy repair times that go over GM's LTG, including but not limited to time from a third-party labor time guide or time using multiples of GM's LTG (Note: These scenarios require on/off punch times by job card line for all repairs performed).

Multiple Vehicle Repairs

Technicians may not be clocked on two or more (multiple) job cards at the same time when utilizing variable diagnosis, straight time, time from a third-party time guide, or other labor hours (OLH).

These Policies can be referenced in the Service Policies and Procedures Manual, Article 6.2.5.

ACTION CENTERS

1) Current Action Centers

There are 3 active Action Centers.

- 2026 Corvette ZR1X Action Center
- 2027 Chevrolet Bolt New Vehicle Action Center
- Several Model Vehicles - BOY Digital Key Launch

The Brand Quality, Engineering, and Plant teams along with the launch teams appreciate your continued assistance with these action centers and want you to know they review each case and every issue.

ALL VEHICLES

1) Bulletin #26-NA-069: Information on Guidelines When Changing Tire and Wheel Size

This bulletin replaces **#PIT3271P** and is now available in SI for all 2003 – 2026 MY vehicles.

2) Bulletin #26-NA-086: Information on Super Cruise Unavailable Message

This bulletin has been released and is now available in SI for all 2022 – 2026 MY vehicles.

3) Bulletin #26-NA-088: Information on Side Blind Zone Disable and/or Rear Cross Traffic System Disable and/or Lane Change Alert Limited by Trailer Message Displayed

This bulletin replaces **#PIT6087** and is now available in SI for all 2021 – 2026 MY vehicles.

4) Bulletin #26-NA-099: Information on NFC Key Card

This bulletin has been released and is now available in SI for several 2025 – 2026 MY vehicles.

5) Please do not use Aftermarket or Counterfeit Diagnostic Interfaces/MDIs

Incorrect communication or programming can adversely affect module operation and module programming, causing incorrect repairs or unnecessary module replacements. These screenshots show correct and incorrect MDIs.

Correct MDI

The screenshot shows the 'Stored Data Review' window with the 'System Information' tab selected. A red box highlights the 'System Information' tab, and another red box highlights the 'VCI Serial Number' field, which is linked to the 'MDI 2: 88738818' value in the adjacent column.

Stored Data Review	
Graphical Data Display Diagnostic Data Display Line Graph DTC Display Bookmarks System Information Selected Vehicle Configuration RPO	
Property	
Software Version	GDS 2 23.0.00700
VCI Serial Number	MDI 2: 88738818
Vehicle Session Creation Date	2026-01-12 15:51:43
Test Start Time	2026-01-12 16:25:39 EST
Deliverable Version	GM Global v2026.01.08

Incorrect MDI

Stored Data Review						
Graphical Data Display	Diagnostic Data Display	Line Graph	Bookmarks	System Information	Selected Vehicle Configuration	RPO
Property						
Software Version						GDS 2 23.0.01000
VCI Serial Number						Mongoose-Plus GM3: 3528
Vehicle Session Creation Date						2026-03-05 15:21:09
Test Start Time						2026-03-05 15:23:12 EST
Deliverable Version						GM Global v2026.02.26

Thanks to ETA Clint Brown for this information.

6) #PIP6104: Attaching GDS2 Session Logs to TAC Cases in CX Connect

This PI has been released and is now available in SI for most 2010 - 2026 MY vehicles.

7) Emerging Issue: Locating GDS 2, MDI 2, DBDT, TLC User Guides

Information Only: User Guides for GDS 2, MDI 2, DBDT, and TLC used to be located on the SI Home Page under User Guides. The information is now found in Global Connect under the Techline Connect App.

Link to TLC App Support Page - <https://generalmotors.sharepoint.com/sites/tlcsupport>

Thanks to Scott Fibranz - ETA, Ron Erman - TAC Training Lead and Dan Tetu - TAC Trainer

ENGINE

1) Engine Replacement Recommendations

For engine replacement cases, please review the following bulletins:

- **Bulletin #00-06-01-026:** Engine Replacement After Severe Internal Engine Damage - Replace Intake Manifold
- **Bulletin #18-NA-073:** Repair Guidelines for Engine Component Wear
- **Bulletin #19-NA-256:** Diagnostic Tips for Knocking, Rattle, Squeak and/or Squeal Type Noise from Engine - Engine Replacement Recommendations for HFV6 Gen 1 and Gen 2
- **Bulletin #22-NA-074:** Gasoline Engine Replacement Guidelines after Connecting Rod or Crankshaft Main Bearing Damage - Replace Oil Cooler, Oil Cooler Lines and Oil Tank.

ACTION REQUIRED: Failure to replace the specified components may result in rejection of the warranty claim per the P&P guidelines.

2) Engine Replacement Requirements

If the engine is replaced with a new engine or has been overhauled, perform the Engine Prelubing procedure.

Prelube is necessary if the engine is replaced or overhauled.

If this is not done, a debit to the dealership can be assessed for engine failures.

Note: Additional information applies to all L84, L87 and L8T engine families. Please take note of the following information when prelubing an engine during replacement.

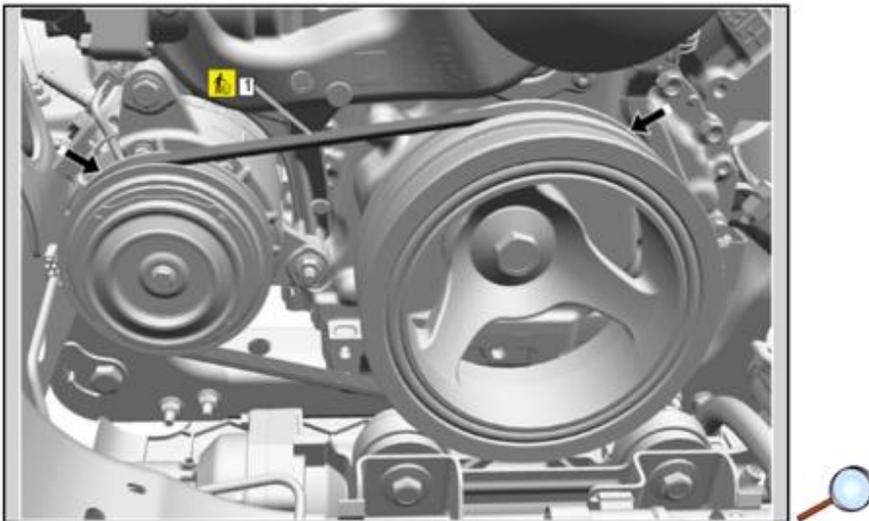
Engine Prelubing before Accessory Drive Belt Installation

Upon review of the Engine Removal and Installation service procedure and to help prevent bearing damage, the Engine Prelubing step has been moved before the installation of the accessory drive belts. The reason this change was made is to ensure the lower crankshaft bearings and journals have an adequate amount of oil before rotating the engine dry during drive belt installation.

Following is an example of the revised step sequence in Document ID 6720543.

Caution: Refer to [Engine Prelubing Caution](#).

231. Prelube is necessary if the engine is replaced or overhauled. [Engine Prelubing](#)



Note: The OEM replacement accessory drive auxiliary belt (1) is packaged with a disposable installation tool and installation instructions.

232. Install the accessory drive auxiliary belt (1) following the instructions included with the accessory drive auxiliary belt.

233. Inspect the accessory drive auxiliary belt (1) for proper installation and alignment.

3) Bulletin #26-NA-014: Excessive Oil Consumption, Blue Smoke from Exhaust, Possible Idle Surge Below 2000 Miles, Misfire Malfunction Indicator Lamp (MIL) Illuminated - DTC P0300, P050D, P0521, P06DE, P04DB, and/or P1101 Set

This bulletin replaces **#PIP5947** and is now available in SI for 2024 - 2026 small crossover vehicles with the 1.2L LIH/LBP engine.

4) Bulletin #26-NA-065: Engine Stalls and/or Lack of Performance on Acceleration

This bulletin has been released and is now available in SI for 2020 - 2026 vehicles equipped with LM2 or LZ0 engines.

5) Bulletin #26-NA-066: Diagnostic Aids for Gas Engine Misfire/Rough Running with DTC P0300-P0308 and/or DTC P050D

This bulletin replaces **#PIP5628** and is now available in SI for all 2000 - 2026 MY vehicles.

6) Bulletin #26-NA-075: Malfunction Indicator Lamp (MIL) Illuminated - DTC P244B Set

This bulletin replaces **#PIP6020** and is now available in SI for 2024 - 2026 Silverado 2500HD/3500HD and Sierra 2500HD/3500HD vehicles equipped with the L5P diesel engine.

7) Bulletin #26-NA-077: Information on Malfunction Indicator Lamp (MIL) Illuminated - DTCs P066A, P066C, P066E, P067A, P067C, P067E, P068C, and/or P068E Set

This bulletin replaces **#PIP5911** and is now available in SI for 2024 - 2026 Silverado 2500HD/3500HD and Sierra 2500HD/3500HD vehicles equipped with the L5P diesel engine.

8) Bulletin #26-NA-078: Information on Malfunction Indicator Lamp (MIL) Illuminated, Vehicle Surge, Transmission Slipping or Jerking, Vibration or Shudder, Low Power, Smoke from Exhaust Under Load, Multiple Drivers Information Center (DIC) Messages Displayed

This bulletin has been released and is now available in SI for 2020 - 2026 Full-Size Trucks and SUVs equipped with LM2 or LZ0 diesel engines.

9) Bulletin #26-NA-090: Information on LZ0 Pickup Truck Calibration Releases

This bulletin has been released and is now available in SI for 2025 vehicles equipped with LZ0 diesel engine.

10) Bulletin #26-NA-094: Information on DTCs P0442, P0455 Evaporative Leak Check Pump (ELCP) Removal Before Smoke Test

This bulletin has been released and is now available in SI for 2025 vehicles equipped with the 1.2 LBP engine.

11) Bulletin #26-NA-100: Information on Shake and/or Shudder During Steady Speed and/or Light Throttle Acceleration Between 25 and 50 MPH (40 and 80 KM/H)

This bulletin has been released and is now available in SI for 2024 - 2026 MY vehicles equipped with L84 and L87 engines.

12) Emerging Issue: Camshaft Sensor Performance Code P0341/340 P0011/0016 Misdiagnosis

Concern: Expressing the need to evaluate CMP sensors with the PicoScope to avoid misdiagnosis and unneeded parts replacement for P0340/341 and P0011/0016 codes.

Correction: Use a PicoScope lab scope of the actuator wave pattern to streamline results for faster diagnosis. A damaged actuator may be easier to identify when viewing from the side than from the face. Check for damage before installation. In some cases, the timing chain shoe may break and ride up the chain, causing interference between the ring, tensioner and timing cover. Check actuators for flatness before installation. See *TechLink* for more information.

Thanks To: Phil Forster (SME), Tim Lightfoot (SME), Don Langer (SME), and Bryan Salisbury (BQM)

13) Emerging Issue: 2.5 LK0/ Engine Overheating, Possible DTC P3075

Concern: Engine overheating with possible DTC P3075. Condition presents itself on low mileage vehicles, normally under 100 miles. Inspect for potential stray hardware stuck in the coolant pump assembly or coolant hoses going to the coolant pump assembly.

Correction: Engineering is aware of this condition, and a new TSB may be created for this issue or current Bulletin #24-NA-224 may be updated to reflect this information and to inspect for this condition.

Thanks to Robert Halas - ETA, David Rytkowski - ETA, Matthew Gager - BQM, and Cody Robinson - DRE

14) Bulletin #01-06-01-011S: Information on Engine Oil Consumption Guidelines, Bulletin #03-06-01-023I: Higher Than Expected Oil Consumption at 8600 GVW and Above

Both of these bulletins have been updated with new procedures and information within the past year and are available in SI for oil consumption issues on all vehicles. Please review these for all oil consumption concerns prior to any repairs.

Thanks to Bryan Salisbury - V8 Engine BQM

15) Bulletin #22-NA-218: Information on General Motors 6.2L and 6.6L Normal Engine Noise Concerns

This bulletin has been updated to include the 6.2L LT4 engine along with additional information; Upper Engine Tick Noise - The 6.2L engines naturally exhibit higher valvetrain noise due to their larger intake valves and more aggressive cam profiles compared to other engine RPOs. Additionally, the Corvette platform provides minimal acoustic isolation, which makes this noise more noticeable at certain speeds. The noise can be most noticeable between 1200-2000rpm range but can be heard at other RPMs as well.

Thanks to Timothy Lightfoot - V8 engine ETA

TRANSMISSION & DRIVETRAIN

1) **Bulletin #26-NA-103: Information for Stuck in 1st Gear After a Reverse-to-Drive Event in Cold Ambient Temperatures**

This bulletin replaces **#PIP6100** and is now available in SI for several 2025 - 2026 Equinox and Terrain vehicles equipped with AT8, 8T45 gen1, ATSS, ERTS RPO MGH Transmission.

CARS & SMALL SUVS

1) **Bulletin #26-NA-072: Air Conditioning (A/C) Not Working and/or Blows Warm Air**

This bulletin has been released and is now available in SI for 2024 - 2025 MY Envista and Trax vehicles.

2) **Bulletin #26-NA-095: Rattle/Creak/Ticking/ Noise Heard Coming from B-Pillar or C-Pillar Area**

This bulletin has been released and is now available in SI for 2024 - 2026 MY Encore GX, Envista, and Trailblazer vehicles.

3) **Emerging Issue: 2020-2024 Cadillac CT4/CT5 Rear Reading Lamps Inoperable from the Rear Switches After Front Overhead Console Replaced**

Concern: A customer may comment they cannot turn the rear reading lamps on from the rear switches. Viewing GWM, it maybe found the front overhead console was replaced for a different concern previously.

Cause: Replacement overhead console part number/software change.

Correction: If the overhead console was replaced with part number 42878549, the rear reading lamps will need to be replaced with part numbers 84974488 and 84974489. The OnStar module should also be checked for any updates and updated if available.

Thanks to David Antal - ETA, Jeff Knight - ETA, and Christopher Daniels - Service Release Engineer

PERFORMANCE VEHICLES

1) **Bulletin #26-NA-008: Instrument Cluster Display Color Distortion, Dim Display**

This bulletin has been released and is now available in SI for 2026 Corvette Stingray models.

CROSSOVERS

1) **Bulletin #26-NA-044: Squeal-Type Noise Coming from the Front of the Vehicle**

This bulletin has been released and is now available in SI for 2024 Traverse and Acadia vehicles.

2) **Bulletin #26-NA-049: C05CD Set in EBCM**

This bulletin has been released and is now available in SI for 2025 - 2026 Equinox and Terrain vehicles.

3) **Bulletin #26-NA-070: Tire Pressure Lamp Illuminated and/or Message on DIC, Tire Pressure Monitor Sensor Unable to Relearn DTC C1171, C1172, C1173, C1174**

This bulletin has been released and is now available in SI for 2025 - 2026 Equinox and Terrain vehicles.

4) **Bulletin #26-NA-079: Dead Battery/Battery Draw Following UHF Low Energy Remote Control Access Sensor Transceiver(s) Replacement**

This bulletin has been released and is now available in SI for 2026 Enclave, Traverse, and Acadia vehicles.

TRUCKS & SUVS

1) Emerging Issue: 2022-2026 T1UX with RPO F47 K5 Auto Leveling Incorrect Module PN

Concern: The Electronic Parts Catalog (EPC) was listing the incorrect K5 Auto Leveling Module part number regarding the applicable model year, which was causing repeat replacements and programming issues. DTC U3000 may be associated with this concern. It also may not be possible to program or calibrate the auto leveling system.

Correction: The EPC has been updated but there may be cases where the wrong part number was used while the EPC was listing the applications incorrectly.

- PN 85836160 is for MY 2025 and newer
- PN 86821713 for 2022-2024 model years

Thanks to Dan Deline - TAC FST ETA, John Yadlosky - TCSC ETA, Mike Waszczenko - BQM, and Matthew Moore - SRE

2) Bulletin #26-NA-080: Malfunction Indicator Lamp (MIL), DTC U0265 May Set as Current or Failed in History

This bulletin replaces **#PIT6436** and is now available in SI for 2024 - 2026 Colorado and Canyon vehicles.

3) Bulletin #26-NA-081: Loss of OnStar Connectivity, Loss of Internet Connection and Data, Service Emergency Calling Message

This bulletin replaces **#PIT6437** and is now available in SI for 2025 - 2026 Full-Size SUVs.

4) Bulletin #26-NA-084: Squeak and/or Clunking Noise from Rear of Vehicle

This bulletin replaces **#PIT6177** and is now available in SI for 2020 - 2026 Full-Size Trucks.

5) Bulletin #26-NA-089: Information on Headlamp Flicker and/or Pulse with Incandescent Bulbs

This bulletin has been released and is now available in SI for 2020 - 2026 Silverado 2500HD/3500 HD and Sierra 2500HD/3500HD Trucks.

6) Bulletin #26-NA-098: Information for Low Cab Forward Trucks Not Communicating with Isuzu IDSS

This bulletin replaces **#PIT6463** and is now available in SI for 2016 - 2026 2500 Medium Duty LCF Trucks.

7) Bulletin #26-NA-101: Exhaust Odor in Cabin - DTC P2463 Set

This bulletin has been released and is now available in SI for 2025 - 2026 Silverado 2500HD/3500 HD and Sierra 2500HD/3500HD Trucks.

8) Emerging Issue: 2026 Digital Key Card Inoperative RPO BOY

Concern: It appears upon initial use of the NFC digital key card on 2026 Silverado EV, Tahoe, Suburban, Traverse, Sierra EV, Yukon/Yukon XL, Acadia and Enclave models, the digital card may be inoperative when tapping on the exterior of door handle.

Correction: Please place the NFC key card between the door handle and the door sheet metal or under the door handle. This has been found to possibly sync the card and, once this has been done, the card seems to function properly when tapping on the handle itself. This issue is under investigation, and we are attempting to confirm if this is expected operation.

Thanks to Christopher Crumb - ACF, Paul Radzwilowicz - SME and Jessica Thoma - BQM

9) Emerging Issue: 2022 Silverado 1500, Sierra 1500 Forward Collision Unavailable Message with DTC U3000

Concern: Over the last several months, there has been a significant increase in 2022 full-size trucks experiencing a Forward Collision Unavailable message, along with DTC U3000, and Front-View Camera learn procedures stopping at 94% – essentially the conditions outlined in Bulletin #23-NA-095.

The fix outlined in the bulletin was to update the Front-View Camera module with revised calibrations. However, Engineering has recently discovered that the surge in cases was caused by the previous (incorrect) Front-View Camera calibrations being inadvertently released back into TLC/SPS, resulting in vehicles receiving the outdated calibrations again.

Correction: Engineering is currently working to release the correct Front-View Camera calibrations to address this issue. The updated calibrations are expected to be re-released soon.

Thanks to Jim Will - ETA

10) Hydraulic Recirculating Ball Steering Gear Leak Repairs

GM Engineering has noticed that hydraulic recirculating ball steering gears in the Heavy-Duty Pickups are being replaced for leaks that may be repaired using existing service kits or seals that are available. Additionally, a high number of steering gears that have been returned for a leak have been found to be no-trouble-found.

It's possible that manufacturing lubricants and normal seal seepage are being mistaken for an active leak. If leaks are found, please refer to the Electronic Parts Catalog (EPC) to determine if one of the kits available will correct the leak condition:

Kits available:

- Pitman shaft seals
- Steering gear pitman shaft
- Steering gear valve housing seals
- Pressure sensor
- Pressure sensor gasket

See the EPC for part numbers.

There are two bulletins that should be reviewed to help determine if the oil on the exterior of the steering gear is due to an active leak or seepage. Please review **Bulletin #26-NA-051:** Information about Diagnosing Power Steering Leaks Using Fluorescent Dye - (Feb 13, 2026) and **Bulletin #15-00-89-004:** Information Regarding the Differences Between Fluid Leakage and Seepage prior to replacing the steering gear.

In addition, the VIN should be checked in GWM for an open Engineering Investigation for Steering Gear Leaks. If your vehicle is part of this Engineering Investigation, please review this document prior to performing any repairs.

ELECTRIC & HYBRID VEHICLES

1) **Bulletin #26-NA-071: Service HV Message with P0071**

This bulletin has been released and is now available in SI for 2024 - 2026 Crossover EV vehicles.

2) **Bulletin #26-NA-073: Pop Noise While DC Fast Charging or Driving on Uneven Road Surfaces**

This bulletin has been released and is now available in SI for 2022 - 2026 Full-Size EV vehicles.

3) **Bulletin #26-NA-074: Service Drivers Assist Message with DTC U3000 SYM 49 Set in the K180 Drivers Monitoring Module**

This bulletin replaces **#PIT6191** and is now available in SI for 2022 - 2024 HUMMER models.

4) Bulletin #26-NA-083: Data Display Parameters for Amplifier Not Functioning as Designed when DTC B1B30 is Set

This bulletin has been released and is now available in SI for 2025 CELESTIQ, Escalade/ESV and 2025 - 2026 ESCALADE IQ vehicles.

5) Bulletin #26-NA-093: Squeak and/or Rattle Noise from Headliner

This bulletin has been released and is now available in SI for multiple 2025 - 2026 OPTIQ vehicles.

6) Bulletin #26-NA-096: Whistling Sound While Driving at Highway Speeds

This bulletin replaces #PIC6613 and is now available in SI for 2025 OPTIQ vehicles.

7) Bulletin #26-NA-097: Information on DTC B1A76 Setting on Passive Start-Equipped Vehicles After SDGM Replacement

This bulletin has been released and is now available in SI for multiple 2024 - 2025 EV SUVs.

8) Emerging Issue: Creak Noise from HVAC Case When Moving the Mode Selection on 2025-2026 Escalade IQ/IQL, CELESTIQ; and 2026 VISTIQ

Concern: A creak noise may be heard coming from the HVAC case when moving the mode door from floor to vent.

Correction: Engineering is working on a repair. Replacing the HVAC case or parts will not resolve the issue. Bulletin #25-NA-175 is being updated to add ESCALADE IQ & VISTIQ and change the resolution from "replace the HVAC module assembly" to "Engineering is working on the issue."

Thanks to Paul Radzwilowicz - ETA and Mark Shearer - BQM

9) Emerging Issue: King Crab Mode is Unavailable - 2022 - 2025 HUMMER EV

Concern: King Crab Mode is unavailable.

Correction: Submitted SI feedback to add King Crab Mode operation to the owner's manual and SI.

- Verify the following before requesting King Crab Mode:
- No trailer is connected, including any hitch-mounted accessories.
- Crabwalk is OFF.
- Super Cruise is OFF.
- 4-Wheel Steer Mode is set to Automatic or Off.

FSEs found that a hitch step will cause this message. Once removed, the system went right into KING Crab Mode. As a result, Crab Mode will work with a trailer attached but King Crab Mode will not.

Thanks to John Riker - TAC ETA, Kayla Battaglia - BQM, and Peter Ferry - FSE

10) **Bulletin #26-NA-105: DTC U0411 Invalid Data Received from Drive Motor Control Module Set Post Programming Event**

This bulletin has been released and is now available in SI for several 2026 - 2027 EV vehicles.

INFOTAINMENT

1) **Bulletin #26-NA-064: Radio Software Update Version W38E-174.4.1-M170-SQBR5-180.6**

This bulletin replaces **#PIT6295** and is now available in SI for 2023 Canyon vehicles.

2) **Bulletin #26-NA-087: Loss of OnStar Connectivity, Loss of Internet Connection and Data, Service Emergency Calling Message DTC U3000, 46, 49, B19DA**

This bulletin replaces **#PIT6411** and is now available in SI for multiple 2025 - 2026 vehicles with RPO UE1

3) **Missing Owner's Manual**

Missing Owner's Manual was corrected to check for the Owner's Manual in the correct location that is within the My Brand App. Verify the Owner's Manual is now available for use:

- Model Years 2025 and 2026: The Owner's Manual can be found under the Settings icon in the MyBrand App.
- Model Year 2027: The Owner's Manual app can be found on the Home screen.

Note: For assistance with Infotainment navigation and electronic owner's manual location, refer to Bulletin #22-NA-096. Some user settings may need to be reconfigured after a radio reboot.

Thanks to Steve Morris - TAC INFO ETA

4) **Bulletin #26-NA-059: Radio Software Update W73E-182.4.2-UQBM-384.5**

This bulletin has been released and is now available in SI for 2026 Corvette models.

5) **Bulletin #26-NA-060: Static and/or Crackling from Instrument Panel Speakers**

This bulletin has been released and is now available in SI for 2023 - 2025 LYRIQ vehicles.

6) **#PIT6482: A11 Radio Service Installation Instructions with UVB**

This PI has been released and is now available in SI for 2024 - 2026 Crossover vehicles.